

## B. SERVICES

Categories of essential services shall be confined to the following services:

1. Medical, Health (including Mental Health), Laboratory and Medical services and the National Institute for Communicable Diseases;<sup>51</sup>
2. Disaster Management, Fire Prevention, Fire Fighting and Emergency services;
- 3.1 (a) The following services necessary to maintain the functioning of a financial system as defined in section 1(1) of the Financial Sector Regulation Act, only when the operation of a place of business or entity is necessary to continue to perform those services:
  - (i) the banking environment (including the operations of mutual banks, co-operative banks, co-operative financial institutions and the Postbank);
  - (ii) the payments environment;
  - (iii) the financial markets (including market infrastructures licensed under the Financial Markets Act, 2012 (Act No. 19 of 2012);
  - (iv) the insurance environment;
  - (v) the savings and investment environment;
  - (vi) pension fund administration;
  - (vii) outsourced administration;
  - (viii) medical schemes administration; and
  - (ix) additional services designated in terms of regulation 11B(4A)(c)(i).
- (b) The services listed in paragraph (a) may not be construed to include debt collection services.
- 3.2 Services necessary for the provision of social grants designated in terms of regulation 11B(4A)(c)(ii).<sup>52</sup>
4. Production and sale of the goods listed in category A, above;
5. Grocery stores and wholesale produce markets, *spaza* shops, informal fruit and vegetable sellers and *langanas*, with written permission from a municipal authority to operate being required in respect of *spaza* shops and informal fruit and vegetable traders: Provided that all valid permits for *spaza* shops and informal fruit and vegetable traders issued before or during the declared national state of disaster and which fall due during the said period, will remain valid for a period of one month after the end of the national state of disaster;<sup>53</sup>
6. Electricity (including vital demand management services), water, gas and fuel production, supply and maintenance;<sup>54</sup>
7. Critical jobs for essential government services as determined by Head of National or Provincial Departments in accordance with the guidance of the Department of Public Service and Administration, including Social Grant Payments and pension payments;<sup>55</sup>
8. Birth and death certificates, and replacement identification documents;
9. Essential municipal services;

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<sup>51</sup> Item 1 substituted by regulation 6(b) of GN. No.R. 419

<sup>52</sup> Item substituted by regulation 6(c) of GN. No.R. 419 and regulation 7(d) of GN. No.R. 446

<sup>53</sup> Item substituted by regulation 7(e) of GN. No.R. 446, substituted by regulation 14(b) of GN No. R. 465 of 16 April 2020

<sup>54</sup> Item substituted by regulation 6(d) of GN. No.R. 419

<sup>55</sup> Item substituted by regulation 7(f) of GN. No.R. 446

10. Care services and social relief of distress provided to older persons, mentally ill, persons with disabilities, the sick, and children;
11. Funeral and cremation services, including mortuaries services and the transportation of mortal remains;<sup>56</sup>
12. Wildlife Management, Anti-poaching, Animal Care and Veterinary services;
13. Newspaper, broadcasting and telecommunication infrastructure and services, including call centres critical for the support of such services;<sup>57</sup>
14. Production and sale of any chemicals, hygiene products, pharmaceuticals for the medical or retail sector;
15. Cleaning, sanitation, pest control, sewerage, waste and refuse removal services;<sup>58</sup>
16. Services related to the essential functioning of courts, judicial officers, the Master of the High Court, Sheriffs and legal practitioners required for those services;
17. Essential SARS services defined by the Commissioner of SARS;
18. Police, peace officers, traffic officers, military medical personnel and soldiers, correctional services officials and traffic management services;
19. Postal services and courier services related to transport of medical products;
20. Private security services;
21. Air-traffic Navigation, Civil Aviation Authority, air charters, Cargo Shipping and dockyard services;<sup>59</sup>
22. Gold, gold refinery, coal and mining;<sup>60</sup>
23. Accommodation used for persons rendering essential services, quarantine, isolation and the lockdown;
24. Production, manufacturing, supply, logistics, transport, delivery, critical maintenance and repair in relation to the rendering of essential services including components and equipment;
25. Transport services for persons rendering essential services and goods, and transportation of patients;
26. Services rendered by the Executive, members of Parliament, Members of the Provincial Legislature, Members of Local Councils, the Judiciary, traditional leaders and National Office Bearers of Political Parties represented in Parliament;
- 27.1 Commissioners of the South African Human Rights Commission, Gender Commission, the Commission for the Promotion and Protection of the Rights of Cultural, Religious and Linguistic Communities, the Public Protector and Deputy Public Protector and the Independent Electoral Commission; and
- 27.2 Services rendered by the institutions referred to in item 27.1<sup>61</sup> and
28. Transport and logistics in respect of cargo and goods as set out in Part A to neighbouring countries;<sup>62</sup>

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<sup>56</sup> Item substituted by regulation 7(g) of GN. No.R. 446

<sup>57</sup>Item substituted by regulation 7(h) of GN. No.R. 446

<sup>58</sup> Item substituted by regulation 7(i) of GN. No.R. 446

<sup>59</sup> Item substituted by regulation 7(j) of GN. No.R. 446

<sup>60</sup> Amended by regulation 14(c) of GN No. R. 465 of 16 April 2020

<sup>61</sup> Substituted by regulation 14(d) of GN No. R. 465 of 16 April 2020

<sup>62</sup> Item substituted by regulation 7(k) of GN. No.R. 446

29. Tow trucks and vehicle recovery services;<sup>63</sup>
30. Call centres necessary to provide health, safety, social support, government and financial services, debt restructuring for consumers of retailers, and access to short-term insurance policies as a result of reduced income or loss of income;<sup>64</sup>
31. Harvesting and storage activities essential to prevent the wastage of primary agricultural goods;
32. Implementation of payroll systems to the extent that such arrangement has not been made for the lockdown, to ensure timeous payments to workers; and
33. Critical maintenance services which cannot be delayed for more than 21 days and are essential to resume operations after the lockdown;
34. Trades necessary for the rendering of emergency repair work, including plumbers, electricians, locksmiths, glaziers, roof repair work;
35. Trades necessary for emergency automobile repairs for persons rendering essential services;
36. Information and Communication Technology services rendered to entities and institutions engaged in delivering essential services in terms of these Regulations.<sup>65</sup>

**ANNEXURE C<sub>66</sub>**  
**FORM 1**  
**PERMIT TO PERFORM ESSENTIAL SERVICE**  
**Regulation 11B(3)**

- *Please note that the person to whom the permit is issued must at all times a form of identification to be presented together with this permit. If no identification is presented the person to whom the permit is issued will have to return to his or her place of residence during the lockdown*

I,

<b>Surname</b>				
<b>Full names</b>				
<b>Identity number</b>				
<b>Contact details</b>	<b>Cell nr.</b>	<b>Tel Nr(W)</b>	<b>Tel Nr(H)</b>	<b>e-mail address</b>
<b>Physical Address of Institution</b>				

Hereby certify that:

<b>Surname</b>	
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<sup>63</sup> Items 29 to 33 inserted by regulation 6(e) of GN. No.R. 419

<sup>64</sup> Substituted by regulation 14(e) of GN No. R. 465 of 16 April 2020

<sup>65</sup> Paragraphs 34-36 added by regulation 14(f) of GN No. R. 465 of 16 April 2020

<sup>66</sup> Annexure C added by regulation 9 of GN. No.R. 398